

# Privacy & Data Protection Policy

MJM Notary Public is the trading name of Michelle Joanne Mann, Notary Public, England and Wales (“Business”, “we”, “us”, “our”).

We are committed to protecting and respecting your privacy.

This privacy and data protection policy - “Policy”- explains what personal information we collect and how we will use it.

The Business is registered with the Information Commissioner’s Office (“ICO”) under registration number **ZA074895**.

The Business will process yours and third parties’ personal data, as further explained below, in the course of providing you with notarial and associated services including access to our website and online features (“Services”).

**PLEASE NOTE:** You shall and you hereby agree to indemnify the Business and its affiliates and their officers, employees, agents and subcontractors (each an “Indemnified Party”) from and against any claims, losses, demands, actions, liabilities, fines, penalties, reasonable expenses, damages and settlement amounts (including reasonable legal fees and costs) incurred by any Indemnified Party arising out of or in connection with any breach by you of the Warranties section set out below.

## What is Personal Data?

“**Personal data**” means any information relating to an identified or identifiable natural person, known as a ‘**data subject**’, who can be identified directly or indirectly; it may include name, address, email address, phone number, IP address, location data, cookies and similar information. It may also include “**special categories of personal data**” such as racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a data subject, data concerning health or data concerning a natural person’s sex life or sexual orientation.

## What Personal Data we collect and why we collect it

The Business may process personal data and special categories of personal data which you provide in connection with the Services about yourself and other data subjects, e.g. individuals whose details are included in any materials provided by you to the Business. The Business may obtain information about you and other data subjects from third party service providers, such as due diligence platforms. If you use our online Services, the Business may collect information about your devices including clickstream data.

## Warranties by you

The provision of certain personal data is mandatory for the Business to comply with mandatory client due diligence requirements and consequently to provide the Services to you. You warrant on a continuous basis that such personal data is accurate, complete and up to date. Failure to comply may result in documents being rejected by the relevant certification authorities, held invalid in the destination country or other difficulty to successfully completing the Services.

In relation to the personal data of data subjects you warrant to the Business on a continuous basis that:

- where applicable, you are authorised to share such personal data with the Business in connection with the Services and that wherever another data subject is referred to, you have obtained the explicit and demonstrable consent from all relevant data subjects to the inclusion and use of any personal data concerning them.
- to the extent this is required in connection with the Services, such personal data is accurate, complete and up to date; and

- either you provide your explicit consent and warrant that each data subject has provided explicit consent for the transfer of personal data to foreign organisations in connection with the Services as set out in the paragraph International Transfer of your Personal Data , or that an alternative legal gateway for such transfer (such as transfer necessary for the conclusion or performance of a contract concluded in the interest of the data subject) has been satisfied.

## How do we use your personal data?

The Business will only process personal data, in accordance with applicable law, for the following purposes:

1. **responding to your queries, requests and other communications;**
2. **providing the Services**, including, where applicable, procuring acts from foreign organisations;
3. **enabling suppliers and service providers to carry out certain functions on behalf of the Business in order to provide the Services**, including webhosting, data storage, identity verification, technical, logistical, courier or other functions, as applicable;
4. **allowing you to use features on our website**, when you choose to do so
5. **ensuring the security of the Business and preventing or detecting fraud;**
6. **administering our Business**, including complaints resolution, troubleshooting of our website, data analysis, testing of new features, research, statistical and survey purposes;
7. **developing and improving our Services;**
8. **complying with applicable law**, including Notary Practice Rules, guidelines and regulations or in response to a lawful request from a court or regulatory body.

The legal basis for our processing of personal data for the purposes described above will typically include:

- processing necessary to fulfil a contract that we have in place with you or other data subjects, such as processing for the purposes set out in paragraphs (1), (2), (3) and (4);
- your consent, such as processing for the purposes set out in paragraph (5);
- processing necessary for our or a third party's legitimate interests, such as processing for the purposes set out in paragraphs (1), (2), (3), (6), (7) and (8), which is carried out on the basis of the legitimate interests of the Business to ensure that Services are properly provided, the security of the Business and its clients and the proper administration of the Business; and
- processing necessary for compliance with a legal obligation to which we are subject, such as processing for the purposes set out in paragraph (8).and
- any other applicable legal grounds for processing from time to time.

## Cookie Policy

Our website uses cookies, you can read more about how they work, and how to opt out here:

<https://www.mjmnotarypublic.com/cookie-policy/>

## Disclosure of personal data

There are circumstances where the Business may wish to disclose or is compelled to disclose your personal data to third parties. These scenarios include disclosure to:

- our **subsidiaries** or **associated offices**;
- our **suppliers** and **service providers** to facilitate the provision of the Services, including couriers, translators, IT consultants and legalisation and other handling agents, webhosting providers, identity verification partners (in order to verify your identity against public databases), consultants, for example, in order to protect the security or integrity of our business, including our databases and systems and for business continuity reasons;
- **public authorities** to carry out acts which are necessary in connection with the Services, such as the Foreign and Commonwealth Office;
- **foreign organisations** to carry out acts which are necessary in connection with the Services, such as Embassies, Consulates and High Commissions;
- **professional organisations** exercising certain public functions in relation to the notaries profession, such as Chambers of Commerce;
- **successor or partner legal entities**, on a temporary or permanent basis, for the purposes of a joint venture, collaboration, financing, sale, merger, reorganisation, change of legal form, dissolution or similar event relating to a Business. In the case of a merger or sale, your personal data will be permanently transferred to a successor company;
- **public authorities** where we are required by law to do so; and
- **any other third party** where you have provided your consent.

## International transfer of your personal data

We may transfer your personal data to a third party in countries outside the country in which it was originally collected for further processing in accordance with the purposes set out above. In particular, your personal data may be transferred to foreign organisations such as foreign Embassies located in the UK or abroad. Such organisations will process personal data in accordance with the laws to which they are subject and international treaties over which the Business has no control.

If the Business transfers personal data to private organisations abroad, such as subcontractors, it will, as required by applicable law, ensure that your privacy rights are adequately protected by appropriate technical, organisation, contractual or other lawful means. You may contact us for a copy of such safeguards in these circumstances.

## Retention of personal data

Your personal data will be retained for as long as is reasonably necessary for the purposes listed above or as required by the law. For example, the Notaries Practice Rules require that that notarial acts in the public form shall be preserved permanently. Records of acts not in public form shall be preserved for a minimum period of 12 years. Please contact us for further details of applicable retention periods. Personal data may for reasons of security and convenience be stored on remote data facilities but in an encrypted form.

We may keep an anonymized form of your personal data, which will no longer refer to you, for statistical purposes without time limits, to the extent that we have a legitimate and lawful interest in doing so.

## Security of personal data

The Business will implement technical and organisational security measures in order to prevent unauthorised access to your personal data.

However, please be aware that the transmission of information via the internet is never completely secure. Whilst we can do our best to keep our own systems secure, we do not have full control over all processes involved in, for example, your use of our website or sending confidential materials to us via email, and we cannot therefore guarantee the security of your information transmitted to us on the web.

## Your rights in relation to the personal information we hold

You have numerous rights in relation to your personal data. For further information about your data protection rights please visit the [ICO website](#).

You have the right to :

- **Request access to your personal data (commonly known as a “data subject access request”).** You may request in writing copies of any personal data we hold about you. However, compliance with such requests is subject to certain limitations and exemptions and also the rights of other data subjects whom we hold data about. You may also be required to submit a proof of your identity and payment, where applicable.
- **Request correction of the personal data that we hold about you.** This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.
- **Request erasure of your personal data.** This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. We will comply, unless there is a lawful reason for not doing so. For example, there may be an overriding legitimate ground for us keeping the personal data, such as, our archiving obligations that we have to comply with.
- **Request to object to processing, including automated processing and profiling.** The Business does not make automated decisions. The Business may use third party due diligence platforms which provide recommendations about data subjects by automated means. We will comply with any data subject’s objection to processing unless we have a compelling overriding legitimate ground for the processing, the processing is for the establishment, exercise or defence of legal claims or we have another lawful reason to refuse such request. We will comply with each valid opt-out request in relation to marketing communications.
- **Request restriction of processing your personal data.** You may request that we restrict our processing of your personal data in various circumstances. We will comply, unless there is a lawful reason for not doing so, such as, a legal obligation to continue processing your personal data in a certain way.
- **Request the transfer of your personal data to you or a third party.** We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.  
Please note that a transfer to another provider does not imply erasure of the data subject’s personal data which may still be required for legitimate and lawful purposes.
- **Right to withdraw consent.** You may at any time withdraw your consent to the processing of your personal data carried out by the Business on the basis of previous consent. Such withdrawal will not affect the lawfulness of processing based on previous consent. If you withdraw your consent, we may not be able to provide certain services to you. We will advise you if this is the case at the time you withdraw your consent

## **Contacting us**

If you would like to communicate with us about any of the rights mentioned above, or if you have any other queries about the matters mentioned in this Policy, please contact our Data Protection Officer who is Michelle Joanne Mann via email - [michelle.mann@mjmnotarypublic.com](mailto:michelle.mann@mjmnotarypublic.com)

## **How to Complain**

We hope that we can resolve any query or concern you may raise about our use of your information. Please contact us in the first instance if you have any concerns.

You also have the right to complain to the Information Commissioner about the way in which we collect and use your personal data: [www.ico.org.uk/concerns](http://www.ico.org.uk/concerns) or telephone 0303 123 1113.

## **Changes to this Policy**

**We constantly review how we process and protect data.**

We will let you know, by posting on our website or otherwise, if we make any changes to this Policy from time to time. Your continued use of our Services after our notification of such changes will amount to your acknowledgement of the amended Policy.